# Compass MED D - Blue MedicareRx (NEJE) - Drug Search

[Rxmedicareplans.com Drug Search Tool](#_Toc82432530)

[Related Documents](#_Toc82432531)

**Description:** This document provides guidance to the CCR on how to access and use the Drug Pricing Tool.

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| Rxmedicareplans.com Drug Search Tool |

In order to utilize the Drug Search Tool, the CCR will:

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| **Step** | **Action** | |
| **1** | Access [www.Rxmedicareplans.com](http://www.Rxmedicareplans.com). | |
| **2** | Select **Coverage** and **Drug Pricing Tool**. | |
| **3** | Select **Look up Covered Drugs**. Make sure to select correct plan year between 10/1 and 12/31. | |
| **4** | * Enter the beneficiary’s zip code in the **Zip Code** pop-up box. * Click on the **Go** to submit. | |
| **5** | * Enter the name or first few letters of the medication and select the appropriate strength and form from the drop down that appears once the drug has been entered and select **Submit**. * Enter how much of this medication you take and how often. * Enter how many refills you want. * Enter how you would like to receive the prescription. * Click **Add to Drug Quote**.   **Result:** The medication will appear listed underneath the fields where additional medications can be entered. | |
| **6** | * The list will indicate:   + **The Drug**     - Name     - Strength     - Form     - Quantity     - Day Supply (Mail or Retail)     - Symbol indicating if the drug is Brand or Generic   + **Details of how the medication will be covered (or not) with each of the Blue MedicareRx plans**     - Covered or Not Covered     - Tier     - Coverage Details   Some medications will have a quantity limit, so pay attention for the   * Additional drugs can be entered and added to the list by repeating the previous steps. Edit Drugs in List is available throughout pricing tool.   \*The below example uses nebivolol and SHINGRIX. BYSTOLIC is not on the formulary in 2023 so it was replaced with *nebivolol.* | |
| **7** | When applicable, if a medication is not covered, but an alternative is equivalent, this message will show and give the option to click on the generic drug name to add the generic to the list. | |
| **8** | Discuss important Coverage Details (Quantity Limits/Prior Authorization required/etc.). | |
| **9** | Once all medications have been added, click on the **Price this Drug Quote** button. | |
| **10** | Give all pricing details to the beneficiary.  **Note:** There are three (3) different views available and option to compare plans.   * Individual Drug Costs – shows cost in each phase of plan * Total 2023 Costs – breaks costs down with premium and drug costs * Monthly Costs – breaks costs down by month   **Say pricing disclaimer to beneficiary:**  Please note the prices quoted are estimates and may not reflect your actual out of pocket costs. | |
| **11** | Ask if they would like to receive Drug Quote via email.  Email will come from [information@rxmedicareplans.com](mailto:information@rxmedicareplans.com) with link to Drug Pricing Tool.  Provide the Quote number and Password | |
| **12** | Ask if there are any other benefit questions. | |
| **If…** | **Then…** |
| Yes | * Address any benefit issues. * Document and close the call according to current policies and procedures.   + Refer to [Compass - Call Documentation](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=0296717e-6df6-4184-b337-13abcd4b070b) and [Compass MED D - Call Documentation Job Aid](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=433711aa-8fa6-447c-872b-bd69cd6cd7c0).   **Resolution Time:**  Information = immediate |
| No | * Document and close the call according to current policies and procedures.   + Refer to [Compass - Call Documentation](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=0296717e-6df6-4184-b337-13abcd4b070b) and [Compass MED D - Call Documentation Job Aid](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=433711aa-8fa6-447c-872b-bd69cd6cd7c0).   **Resolution Time:**  Information = immediate |

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| Related Documents |

[Universal Medicare D - Consultative Call Flow (CCF) Process](https://thesource.cvshealth.com/nuxeo/thesource/" \l "!/view?docid=c954b131-7884-494c-b4bb-dfc12fdc846f)

**Parent SOP:** CALL-0048: [Medicare Part D Customer Care Call Center Requirements-CVS Caremark Part D Services, L.L.C.](https://policy.corp.cvscaremark.com/pnp/faces/SecureDocRenderer?documentId=CALL-0048&uid=pnpdev1)

**Abbreviations/Definitions:** [Abbreviations / Definitions](../CMS-2-017428)

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